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Roadranger
SUPPORT

Subject: Eaton Transmission Software Updates – Transmission Fault Code 76 & Engine Fault Code 5297

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Issue Description:

Transmission fault code 76 and engine fault code 5297 may set **Active** after updating the Transmission ECU software to 5569**955** or greater.

Containment/Corrective Action:

Update Engine ECM software to the latest version.

Affected Models/Population:

- Transmission: Fuller Advantage Automated and UltraShift® *PLUS* with Transmission ECU software 5569**955** or greater
- Engine: Cummins ISX15 with the Cummins ADEPT™ package and Cummins SmartCoast™ feature enabled in the Engine ECM

Field Strategy:

1. If the Transmission ECU software was recently updated to 5569**955** or greater, perform a complete system power down.
2. Check for transmission fault codes with ServiceRanger4 and engine fault codes with Cummins INSITE.
 - If transmission or engine fault codes are set **Inactive**, the Engine ECM software is current. No action is required.
 - If transmission fault code 76, FMI 31 and engine fault code 5297, FMI 13 are set **Active**, contact Cummins to update the Engine ECM software to the latest version.

Warranty Information:

None

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