



BACKED BY
Roadranger
SUPPORT

Subject: Misprinted Advantage Series Clutch Box Labels

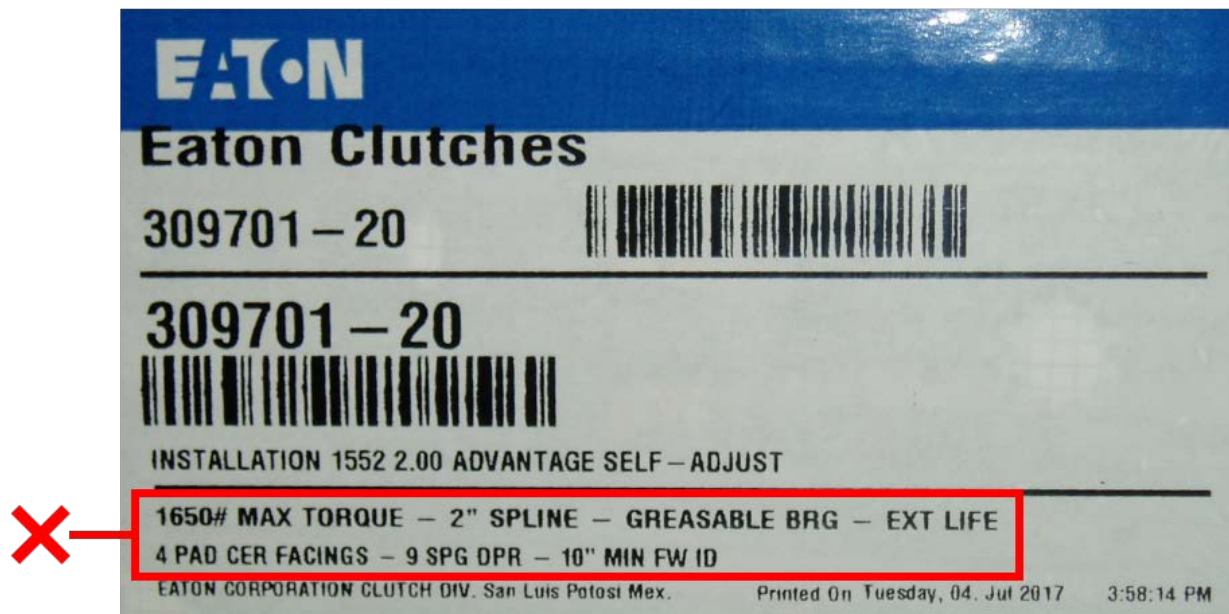
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Issue Description:

Some Advantage Series clutches manufactured between June 24 – July 21, 2017 may have box labels misprinted with incorrect product information including:

- Torque Ratings
- Number of Facings
- Number of Dampener Springs



This misprinting does not affect product performance. Box labels are printed with correct part numbers and clutches are properly manufactured, but labels may be printed with an inaccurate description of the clutch within. Use the [Eaton Clutch Selector \(CLSL1511\)](#) for correct product descriptions.

Containment/Corrective Action:

Eaton will send corrected replacement labels to customers requesting them.

Affected Models/Population:

Clutches manufactured between June 24 – July 21, 2017 with serial numbers ranging from SL170624XXXX to SL170721XXXX

Part No.	Labeling Misprint Description
309701-20	Torque Rating, Facing and Spring Qty.
309701-24	Torque Rating, Spring Qty.
309701-30	Torque Rating
309708-32	Torque Rating, Facing and Spring Qty.
309701-34	Torque Rating, Spring Qty.
309701-82	Torque Rating, Facing and Spring Qty.
309701-98	Torque Rating, Facing and Spring Qty.
308925-20	Torque Rating (10 lb-ft added)
308925-98	Torque Rating, Facings and Spring Qty.

Field Strategy:

Fix as identified. Corrected replacement labels will be sent to customers requesting them. Send requests to: GalesburgAftermarketCS@eaton.com

New label requests require the following info:

- Part numbers of mislabeled boxes
- Quantity of each part number
- Shipping address
- Order number (if possible)
- Customer contact information

Warranty Information:

Warranty Parts:

- Replacement labels only

Warranty Labor:

- None

Warranty Coverage:

There are no changes to the warranty of the affected population.

The material contained in this bulletin is product improvement information. Eaton Corporation is not committed to, or liable for, canvassing existing products. FSUD: 2017-FSUD-2511