



VORAD Driver Questionnaire

Driver's Observations --(Required prior to calling Real Time Warranty)

Please provide a detailed description of failure / complaint. Please try to avoid only "Fail light came on". Note any messages that appeared in the display or specific lights that came on. Use back of sheet for more information if necessary.

When complaint occurred:

(Circle One)

1. Did the VORAD display Fail light come on?	Yes	No	Don't Know	N/A
2. Did the VORAD Side Sensor display Fail light come on? (If Equipped)	Yes	No	Don't Know	N/A
3. Was the "VORAD or Headway Failure" message in the OEM display?	Yes	No	Don't Know	N/A
4. Was the "Collision Warn Failed" message in the VORAD display?	Yes	No	Don't Know	N/A
5. Was the "SmartCruise Failed" message in the VORAD display?	Yes	No	Don't Know	N/A
6. Was the Check Engine service light on?	Yes	No	Don't Know	N/A
7. Was the Transmission service light on or "F" flashing in the gear display?	Yes	No	Don't Know	N/A
8. Was the Antilock Brake (ABS) service light on?	Yes	No	Don't Know	N/A
9. Was the VORAD power lamp on solid, flashing or Off?	Solid	Flashing	Off	Don't Know
10. Was the collision warning audible alerts working properly?	Yes	No	Don't Know	N/A
If No explain:				
11. Was the collision warning visual alerts indicators working properly?	Yes	No	Don't Know	N/A
If No explain:				
12. Was the VORAD SmartCruise light solid, flashing or Off?	Solid	Flashing	Off	Don't Know
13. Does the SmartCruise feature work properly?	Yes	No	Don't Know	N/A
If No explain:				
14. Approximately how fast was the vehicle traveling when the failure occurred?			Don't Know	N/A
15. When the failure occurred was it sunny, raining, snowing, or icy?	Sunny	Raining	Snowing	Icy
16. Did the failure occur on a flat stretch of highway or in the mountains?	Flat Stretch	Mountain	Don't Know	N/A
17. Did the failure occur when going around a curve?	Yes	No	Don't Know	N/A
18. What did you do to remedy the complaint?	Cycle Key	Unplug Radar	Unplug Display	N/A
19. How often has this complaint occurred?	1/Day	2/Week	1/Month	First Time
20. How long has the truck had this problem?	First time	Past 2 Weeks	Month	Several Months
21. How long has the driver had this truck?	Days	Weeks	Months	Years

Note: This form does not replace the RTW Check List. It is to be used as a supplement when working on VORAD EVT-300 and VS-400 collision warning systems.