

## ServiceRanger Updates and Downloads

**NOTE:** Older Windows™ versions may not recognize the **.zip** file extension, in which case you will need to download and install a decompression utility like WinZip before attempting to install any of the program files below. **To download and install WinZip, [click here](#)**

<a href="#">ServiceRanger User Manual</a>	Current version of the ServiceRanger User Manual
<a href="#">ServiceRanger 2.3 (Web Update Only)</a>	This will update ServiceRanger 2.0 or later to the latest version. Note: ServiceRanger 2.0 or later must be installed before running this update.
<a href="#">Eaton MD-100 Communication Driver</a>	Contains the latest communication drivers for the Eaton MD-100 Vehicle Link Adapter.
<a href="#">Microsoft DAO 3.5 Install</a>	Installs the Microsoft Data Access components required for ServiceRanger. Install if ServiceRanger fails to connect to the J1587 database at startup.

### Download and Installation Instructions

- Click the appropriate **Link** above to start the download.
- Click the **Save** button in the 'File Download' dialog window.
- Select your **Desktop** in the 'Save In' drop down menu, and click the **Save** button to download the .zip file to your desktop.
- When the download is complete, double click on the **.zip** file to view the installation program file(s). **(See Note Below\*)**
- Double click on the installation file to begin the installation, **or** if prompted, click **Run** to automatically run the installation program (Windows XP only).
- Follow the installation instructions in the program to complete the install.
  - **\*NOTE:** Older Windows™ versions may not recognize the **.zip** file extension, in which case you will need to download and install a decompression utility like WinZip. **To download and install WinZip, [click here](#)**

**File Download**

Some files can harm your computer. If the file information below looks suspicious, or you do not fully trust the source, do not open or save this file.

File name: ct\_059181.zip  
File type: WinZip File  
From: www.roadranger.com

Would you like to open the file or save it to your computer?

Always

**Save As**

Save in: Desktop

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- Desktop
- My Documents
- My Computer
- My Network P...

- My Documents
- My Computer
- My Network Places
- My Briefcase
- ct\_059181.zip
- Design Services ECN Software
- RFM\_Pocket\_PC My Documents
- Shortcut to Local Disk (C)

File name: ct\_059181.zip

Save as type: WinZip File

**WinZip - ct\_059181.zip**

File Actions Options Help

New Open Favorites Add Extract Encrypt View CheckOut Wizard

Name	Type	Modified	Size	Rat
ServiceRangerInstall_2.3_Update.exe	Application	9/19/2006 9:51 AM	6,088,261	86

Selected 0 files, 0 bytes Total 1 file, 5,946KB