

ROADRANGER WARRANTY CLAIM WORKSHEET

DEALER

Repairing Dealer _____ **Contact Person** _____
Repair Order No. _____ **OEM Dealer Code** _____ **Phone No.** _____ **Fax No.** _____
IMPORTANT: Attach copy of repair order with description of complaint, failure, cause of failure, and repair. **Email Address** _____

VEHICLE

VIN _____ (17 characters)
Fleet Unit No. _____ **Vehicle Model No.** _____ **Vehicle Owner Name** _____
Address _____
City/State/Zip _____
Vehicle Vocation (check one):
 Line Haul Heavy Haul Construction Logging
 Refuse Mining Oil Field City Delivery
In-service Date _____ (mm / dd / yy)
Failure Date _____ (mm / dd / yy) **Mileage** _____
Check One: mi km

FAILED CLUTCH

Clutch Build Date Code _____
Clutch Installation No. _____
SERVICE PART CLAIMS ONLY:
Date of Retail Sale _____ (mm / dd / yy)

FAILED TRANSMISSION or AXLE

Component Model _____ **Component Serial No.** _____
Electronic Engine Torque Reading (Trans bearing, gear, and shaft failures only) _____
Component Ratio (Axle Only) _____
 Was transmission or axle completely replaced? If yes, enter new **Component Serial No.** _____
SERVICE PART CLAIMS ONLY:
Date of Retail Sale (Service Parts/Reman Trans Only) _____ (mm / dd / yy)

IMPORTANT: Hold all replaced parts until notified or payment received.

REIMBURSEMENT

Labor Rate _____ x **Hours** _____ = **Total Labor Requested** _____
Total Parts Requested _____
Currency: USD CAD PESO **Total** _____
Check Payable To _____
Mailing Address _____
City/State/Zip _____

SUBMIT CLAIM

TRANSMISSION or CLUTCH CLAIMS

Roadranger Warranty Claims Center
Email non-RTW claims to:
 directclaims@Eaton.com

Check box to have product returned if claim is denied.

Collect Carrier _____
Collect Carrier Account No. _____

Attach Copy of: Repair Order

Questions? Call 1-800-826-4357

AXLE CLAIMS

Mail:
 DANA COTC2
 6515 Maumee Western
 Maumee, OH 43537 USA

Email:
 directclaims@Dana.com