

ROADRANGER WARRANTY CLAIM WORKSHEET

DEALER

Repairing Dealer _____ Contact Person _____
 Repair Order No. _____ OEM Dealer Code _____ Phone No. _____ Fax No. _____
 Email Address _____

IMPORTANT: Attach copy of repair order with description of complaint, failure, cause of failure, and repair.

VEHICLE

VIN _____ (17 characters) Vehicle Owner Name _____
 Fleet Unit No. _____ Vehicle Model No. _____ In-service Date _____
 (mm / dd / yy)
 Vehicle Vocation (check one):
 Line Haul Heavy Haul Construction Logging
 Refuse Mining Oil Field City Delivery
 Failure Date _____ Mileage _____
 (mm / dd / yy) Check One: mi km
 CTS Form No. _____

FAILED CLUTCH

Clutch Build Date Code _____
 Clutch Installation No. _____

SERVICE PART CLAIMS ONLY:

Date of Retail Sale _____
 (mm / dd / yy)

Note: Claim either has to have RTW approval or
 Failed Clutch returned to Eaton Clutch; Auburn, IN.

FAILED TRANSMISSION or AXLE

Component Model _____ Component Serial No. _____
 Electronic Engine Torque Reading (Trans bearing, gear, and shaft failures only) _____

Component Ratio (Axle Only) _____

Was transmission or axle completely replaced? If yes, enter new **Component Serial No.** _____

SERVICE PART CLAIMS ONLY:

Date of Retail Sale (Service Parts/Reman Trans Only) _____
 (mm / dd / yy)

IMPORTANT: Hold all replaced parts until notified or payment received.

REIMBURSEMENT

Labor Rate _____ x Hours _____ = Total Labor Requested _____

Total Parts Requested _____

Currency: USD CAD PESO

Total _____

Check Payable To _____

Mailing Address _____

City/State/Zip _____

SUBMIT CLAIM

Questions? Call 1-800-826-4357

TRANSMISSION or CLUTCH CLAIMS

Mail:
 Eaton Corporation
 Roadranger Warranty Claims Center
 13100 E. Michigan Avenue
 Galesburg, MI 49053 USA

Email:
 directclaims@Eaton.com

AXLE CLAIMS

Mail:
 Warranty Department
 Dana Commercial Vehicle Axle Division
 6938 Elm Valley Drive
 Kalamazoo, MI 49009 USA

Email:
 directclaims@Dana.com

Attach Copy of: Repair Order