

# ROADRANGER WARRANTY CLAIM WORKSHEET

## DEALER

Repairing Dealer \_\_\_\_\_ Contact Person \_\_\_\_\_  
 Repair Order No. \_\_\_\_\_ OEM Dealer Code \_\_\_\_\_ Phone No. \_\_\_\_\_ Fax No. \_\_\_\_\_  
 IMPORTANT: Attach copy of repair order with description of complaint, failure, cause of failure, and repair. Email Address \_\_\_\_\_

## VEHICLE

VIN \_\_\_\_\_ (17 characters) Vehicle Owner Name \_\_\_\_\_  
 Fleet Unit No. \_\_\_\_\_ Vehicle Model No. \_\_\_\_\_ In-service Date \_\_\_\_\_  
 (mm / dd / yy)  
 Vehicle Vocation (check one):  
 Line Haul  Heavy Haul  Construction  Logging  
 Refuse  Mining  Oil Field  City Delivery  
 Failure Date \_\_\_\_\_ Mileage \_\_\_\_\_  
 (mm / dd / yy) Check One:  mi  km

## FAILED CLUTCH

Clutch Build Date Code \_\_\_\_\_  
 Clutch Installation No. \_\_\_\_\_  
**SERVICE PART CLAIMS ONLY:**  
 Date of Retail Sale \_\_\_\_\_  
 (mm / dd / yy)

## FAILED TRANSMISSION or AXLE

Component Model \_\_\_\_\_ Component Serial No. \_\_\_\_\_  
 Electronic Engine Torque Reading (Trans bearing, gear, and shaft failures only) \_\_\_\_\_  
 Component Ratio (Axle Only) \_\_\_\_\_  
 Was transmission or axle completely replaced? If yes, enter new **Component Serial No.** \_\_\_\_\_  
**SERVICE PART CLAIMS ONLY:**  
 Date of Retail Sale (Service Parts/Reman Trans Only) \_\_\_\_\_  
 (mm / dd / yy)

IMPORTANT: Hold all replaced parts until notified or payment received.

## REIMBURSEMENT

Labor Rate \_\_\_\_\_ x Hours \_\_\_\_\_ = Total Labor Requested \_\_\_\_\_  
 Total Parts Requested \_\_\_\_\_  
 Currency:  USD  CAD  PESO Total \_\_\_\_\_  
 Check Payable To \_\_\_\_\_  
 Mailing Address \_\_\_\_\_  
 City/State/Zip \_\_\_\_\_

## SUBMIT CLAIM

Questions? Call 1-800-826-4357

### TRANSMISSION or CLUTCH CLAIMS

**Mail:**  
 Eaton Corporation  
 Roadranger Warranty Claims Center  
 13100 E. Michigan Avenue  
 Galesburg, MI 49053 USA

**Email:**  
 directclaims@Eaton.com

### AXLE CLAIMS

**Mail:**  
 Warranty Department  
 Dana Commercial Vehicle Axle Division  
 6938 Elm Valley Drive  
 Kalamazoo, MI 49009 USA

**Email:**  
 directclaims@Dana.com

Attach Copy of:  Repair Order